## BEFORE THE COMMISSIONER OF INSURANCE OF THE STATE OF KANSAS

In the Matter of the Kansas Resident	)	
Insurance Agent's License of	)	Docket No. 5067-SO
JESUS CRUZ	)	
NPN: #15692556	)	

## **SUMMARY ORDER**

(Pursuant to K.S.A. 40-4909, K.S.A. 77-501)

Pursuant to the authority granted to the Commissioner of Insurance ("Commissioner") by K.S.A. 40-4909, the Commissioner hereby revokes the agent's license of Respondent, **JESUS CRUZ** ("Respondent"). This Summary Order shall become effective as a Final Order, without further notice, upon the expiration of the fifteen (15) day period if no request for hearing is made, pursuant to K.S.A. 77-542.

## **Findings of Fact**

The Commissioner finds the following facts:

- 1. Respondent was licensed as a Kansas resident insurance agent on March 4, 2010, and remains licensed to date.
- 2. Respondent's legal (residential) address of record is 1603 N Glenellen Dr., Garden City, KS 67846-4713.
- 3. On February 10, 2017, the Kansas Insurance Department ("KID") received notice from Farm Bureau that Respondent wrote policies without consumers' knowledge.
- 4. KID's Anti-Fraud unit conducted follow-up interviews with four clients that confirmed Respondent wrote policies without their knowledge.
- 5. KID sent a letter to Respondent on July 5, 2017 detailing the allegations and asking for a response.
- 6. KID has not received a response to date.

#### Applicable Law

- Pursuant to K.S.A. 40-4909(a), "The commissioner may deny, suspend, revoke or refuse renewal of any license issued under this act if the commissioner finds that the applicant or license holder has:
  - o "(8) Used any fraudulent, coercive, or dishonest practice, or demonstrated any incompetence, untrustworthiness or financial irresponsibility in the conduct of business in this state or elsewhere." K.S.A. 40-4909(a)

#### **Policy Reasons**

1. It is in the public interest that the license of an agent who has demonstrated untrustworthiness by signing consumers to policies without their knowledge be revoked.

## **Conclusions of Law**

- 1. The Commissioner has jurisdiction over **JESUS CRUZ** as well as the subject matter of this proceeding, and such proceeding is held in the public interest.
- 2. The Commissioner finds that Respondent's Kansas license may be revoked because **JESUS CRUZ** has demonstrated untrustworthiness by signing consumers to policies without their knowledge.
- 3. The Commissioner finds, pursuant to K.S.A. 40-4909(b), that the interests of the public are not properly served under Respondent's license.
- 4. Accordingly, the Commissioner concludes that sufficient grounds exist for the revocation of the insurance agent's license of JESUS CRUZ, pursuant to K.S.A. 40-4909(a) and (b).

IT IS THEREFORE ORDERED BY THE COMMISSIONER OF INSURANCE THAT:

- 1. The Kansas resident Insurance Agent's License of **JESUS CRUZ** is hereby **REVOKED** the effective date of this Order.
- 2. IT IS FURTHER ORDERED that JESUS CRUZ shall CEASE and DESIST from the sale, solicitation or negotiation of insurance and/or receiving compensation deriving from the sale, solicitation or negotiation of insurance conducted after the effective date of this Order.

IT IS SO ORDERED THIS  $\underline{27}$  DAY OF  $\underline{\mathcal{T}_{L}}_{J}$ , 2017, IN THE CITY OF TOPEKA, COUNTY OF SHAWNEE, STATE OF KANSAS.



Ken Selzer, CPA Commissioner of Insurance

BY:

Diane Minear General Counsel

## **NOTICE AND OPPORTUNITY FOR HEARING**

**JESUS CRUZ**, within fifteen (15) days of service of this Summary Order, may file with the Kansas Insurance Department a written request for hearing on this Summary Order, as provided by K.S.A. 77-542. In the event a hearing is requested, such request should be directed to:

Diane Minear, General Counsel Kansas Insurance Department 420 S.W. 9<sup>th</sup> Street Topeka, Kansas 66612

Any costs incurred as a result of conducting any administrative hearing shall be assessed against the agent/agency who is the subject of the hearing as provided by K.S.A. 40-4909(f). Costs shall include witness fees, mileage allowances, any costs associated with reproduction of documents which become part of the hearing record, and the expense of making a record of the hearing.

If a hearing is not requested, this Summary Order shall become effective as a Final Order, without further notice, upon the expiration of the fifteen (15) day period for requesting a hearing. The Final Order will constitute final agency action in the matter.

In the event the Respondent files a petition for judicial review, the agency officer designated pursuant to K.S.A. 77-613(e) to receive service of a petition for judicial review on behalf of the Kansas Insurance Department is:

Diane Minear, General Counsel Kansas Insurance Department 420 S.W. 9<sup>th</sup> St. Topeka, Kansas 66612

# **CERTIFICATE OF SERVICE**

The undersigned hereby certifies that he served the above and foregoing Summary Order on this 27 day of \_\_\_\_\_\_, 2017, by causing the same to be deposited in the United States Mail, first class postage prepaid, addressed to the following:

Jesus Cruz 1603 N Glenellen Dr. Garden City, KS 67846-4713

Steven M. Lehwald, KS Bar #26069

Staff Attorney